

ACRONYMS OF THE CAR RENTAL INDUSTRY DEFINED

Acronym	Full Name	Definition
PCI	Payment Card Industry Compliance	Set of rules and standards that mean you safely handle credit cards
API	Application Programming Interface	The connectivity provider interface systems hook into/use, to communicate searches, results, bookings etc.
ACRIS	Association of Car Rental Industry Systems Standards	Industry standard car classification code, ACRIS is an organization that publishes lists of SIPP Codes. Preferred reference is to use SIPP
-	Car Days	The number of days the car is rented
-	Connectivity Provider	The company that sits between distributors and the suppliers. They channel the traffic and data passing between both end points.
CD Code	Corporate Discount Code	Provided by vendor, not by global distribution system
-	Deposit	Agency booking where customer pays a part of cost up front.
EW	Excess Waiver	Where insurance is built into the car price, with deductible, aka "excess".
FB	Facilitated Booking	A booking done entirely via an API
GDS	Global Distribution System	A Global Distribution System, or GDS, is a computerized network that facilitates transactions between travel service providers and travel agents
GBV	Gross Booking Value	What the customer pays for a car.
LOR	length of rental	Duration of car rental in days
MOR	Merchant of Record	The party who collects payment for car rental.
PNR	Passenger Name Record	A car rental customer's booking record as viewed directly in the GDS
POA	Pay on Arrival	Not pre-paid, customer pays on pickup

Acronym	Full Name	Definition
POSU	Point of Supply	The country where the car will be picked up
POD	Point of Destination	The country where the car will be picked up
-	Postpaid	Agency booking where customer pays at time of car pickup. Cancellation is free and easy
-	Postpaid with credit card	Agency booking where customer pays at time of car pickup, but credit card is provided at time of booking.
-	Pre-paid	Bookings paid for by the customer at the time of booking, prior to pick-up
RPD	rate per day	Daily rate of a car rental - car gross booking value / rental days
-	Source	Combination of brand, point of sale, and marketing channel
SIPP Code	Standard Interline Passenger Procedure Code	Industry standard car classification code, 4 letters denoting Category; Type; Transmission / Drive; Fuel/Air conditioning
-	Supplier	Company supplying the car products and services
TUID	Traveller User ID	An identifier for a registered user on the websites
TRL	Travel Record Locator	Internal value for specific booking, not often used. Only supply in reports when requested.
T&C	Terms and Conditions	The new we give to our partners rules and conditions for renting a car
UAT	User Acceptance Testing	Name given to the process when something needs to be tested in order to assure correct functionality by end users
OCI	Online Check In	A process to allow customers to insert driving license/address information ahead of their rental
STC	Skip The Counter	A process to allow customers to bypass the rental counter entirely on arrival
	FRISK Score	A score provided by an external service provider evaluating the financial risk of dealing with a particular company